

# VETERANS' DISABILITY BENEFITS COMMISSION

## Site Visit Summaries:

- Chicago, IL
- St. Louis, MO

May 18, 2006

# Chicago

## Site Visit Team

### Commissioners:

- Don Cassiday, Team Leader
- Bill Matz
- Rick Surratt

Commission Staff Member: Jackie Garrick

# Chicago

## VA Locations of site visit:

### Chicago Regional Office

- Claims Development
- Ratings Appeals
- Awards/Notifications
- BDD &TAP/DTAP
- OIF/OEF Coordinator
- VSOs

# Chicago

## VA Locations of site visit (continued):

### ■ North Chicago VAMC

- C&P Examiners
- Seamless Transition (BDD)
- Federal Health Care Facility (joint venture with Great Lakes)

### ■ Edward Hines, Jr. VAMC

- VISN 12 Director meeting
- VAMC Director & C&P Examiners
- Tour Blind Rehab, SCI & PTSD unit

# Chicago

- **Vet Center Oak Park:**
  - **Team Leaders meeting**
  - **PTSD**
  - **Sexual Trauma**
  - **Veterans panel**

# Chicago

## DOD location:

- **Great Lakes Naval Base**
  - Federal Facility Sharing Office
  - Fleet & Family Support Services (TAP/DTAP)
  - Descendent Affairs
  - MEB/PEB Process
  - Sailors Panel

# Chicago

## Town Hall Meeting:

- 65 Attendees
- 34 Presenters

# St. Louis

## Site Visit Team

### Commissioners:

- Rick Surratt, Team Leader
- John Grady
- Butch Joeckel

Commission Staff Member: Steve Riddle

# St. Louis

## VA locations of site visit:

### St. Louis Regional Office

- Education Program
- Veterans Service Center
- Vet Center
- RVSR/DRO Panel Discussion
- VSO Panel Discussion
- Vocational Rehabilitation and Employment Program/Panel

# St. Louis

## VA Locations of site visit (cont'd):

### St. Louis VA Medical Center – Jefferson Barracks Division

- Director Overview of Operations
- C&P Examiner Panel Discussion
- Seamless Transition
- Spinal Cord Injury Briefing/Tour

# St. Louis

## DOD Location of site visit:

- **National Personnel Records Center**
- **U.S. Army Human Resources Command**

# St. Louis

## Town Hall Meeting:

- 74 Attendees
- 27 Presenters

# St. Louis

VA Location of site visit:

**Records Management Center**

# Future Site Visits

- San Diego – June 5-7, 2006
- Seattle – July 19-21, 2006
- Boston – August 2-4, 2006
- Atlanta – September 5-7, 2006

# **Veterans Disability Benefits Commission**

**1101 Pennsylvania Ave., NW  
5<sup>th</sup> Floor  
Washington, DC 20004**

**[www.vetscommission.org](http://www.vetscommission.org)**